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October 5, 2009

Inspection #: 2092096
Inspection Date: 09/24/09

Tour West America Inc.
P.O. Box 62223
Phoenix, AZ 85040

Attention: Peter Shelbo

Consolidated Safety Services, Inc. (CSS) is the safety inspection contractor for the Defense Travel Management Office (DTMO). CSS conducted a Facility, Terminal and Equipment (FTE) inspection of your operations on the date shown above. A copy of the inspection report is enclosed for your information.

The inspection primarily measures performance in maintaining compliance with the Military Bus Agreement (MBA) and its Addendum and the Federal Motor Carrier Safety Regulations (FMCSR). The Department of Defense (DOD) rates carriers on a scale from one (1) (satisfactory) to five (5) (unsatisfactory). Your rating for this inspection is **ONE (1)**. On behalf of the Defense Travel Management Office, we encourage your continued support of the DOD's Quality Assurance Program.

If you have any questions regarding the inspection, please contact the undersigned at the contact information listed below or via e-mail at sparker@consolidatedsafety.com. Questions regarding the Military Bus Program should be directed to Ms. Carol Mills of the Defense Travel Management Office at (703) 696-8436 or via e-mail at carol.mills@dtmo.pentagon.mil.

Sincerely,

Brad Watkins
Contract Manager
CSS, Transportation Safety & Security Division

Enclosure

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